PBX - DID/AIOD SERVICE

Except as otherwise indicated for Wire Centers in Part 2, Section 2.A, paragraph 6, effective October 15, 2025, PBX DID/AIOD Service as described in this section will no longer be available for purchase by new or new accounts for existing customers. In addition, requests to move, add or physically change service arrangements will not be accepted. (N)

A. Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems

1. Additional General Regulations

   a. DID service to customer-premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers and appropriate equipment being provided in the customer-premises equipment.

   b. The service includes the central office switching equipment necessary for DID from the exchange and long distance message telecommunications network directly to stations and attendant positions associated with customer-premises located switching systems.

   c. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk or network access line group is not contemplated.

   d. The charges for the service as provided in A.2, following, are in addition to all applicable charges for Private Branch Exchange (PBX) service with which this service is associated or the applicable network access line and connecting arrangement charges as provided in Part 2, Section 9.

   e. Operational characteristics of interface signals between Company-provided connecting arrangements and the customer-provided switching equipment must conform to the regulations the Company considers necessary to maintain proper standards of service.

   f. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer or authorized user obsolete or require modifications or alteration of such equipment or system or otherwise affect its use or performance.

   g. Listings will be provided in accordance with the regulations of Part 12, Section 1 for PBX listed number trunks. DID numbers furnished herein are not entitled to free listings.

   h. The customer-premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

   i. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.

   j. If a customer discontinues Centrex service and immediately subscribes to DID service which uses the same central office equipment, installation charges are applicable only to those DID numbers which exceed the quantity of numbers working with the Centrex service.

PBX - DID/AIOD SERVICE (cont'd)

A. Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems (cont'd)

1. Additional General Regulations (cont'd)

   k. DID telephone numbers are normally provided on a consecutive number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Company and, is within the normal limitations of the serving office. The Company retains its rights to the administration and use of telephone numbers as described in 'Regulations Applying to All Customers' Contracts' found in Part 2, Section 2.

   l. Note that special steps are required for DID customers to have 911 service features consistent with those provided to other end users in the same 911 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 911 service within the area served by the private switch in accordance with the provisions of *Private Switch 911 Service* found in the Private Line Tariff, Section 6.

   m. Customer rearrangements of a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, will constitute a disconnection of the original block of numbers. The new block(s) of DID numbers requested will be considered a new connection and may be comprised of different numbers from those in the disconnected original block(s) of numbers.

   n. DID numbers are available to customers in two different categories: (1) quantity of 100 or less, and (2) quantities greater than 100. Customers may request the first 100 DID numbers at the quantities, rates and charges specified in A.2, following, listed under Category 1. The customer will be limited to a maximum of nine blocks of 10 DID numbers (USOC NDA) under this category. When more than 100 DID numbers are requested, the rates and charges specified under Category 2 will apply.

   o. The removal of one or more numbers from a DID number block is offered, subject to the availability of facilities, at the charge specified in A.2, following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers.

   p. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in A.2, following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.

PBX - DID/AIOD SERVICE (cont'd)

A. Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems (cont'd)

2. Rates

	Monthly Rate	Installation Charge	Non-ISDN PRI USOCs	ISDN-PRI USOCs
DID Service to Customer-Premises Located Switching Systems, Per Trunk Group:				
Category 1 (100 DID Numbers or Less)				
First block of 100 DID numbers assigned	$8,430.00 (I)	$148.35	ND8	ZT8
First block of 10 DID numbers assigned	1,379.00 (I)	108.75	NDZ	ZT5
Each additional block of 10 DID numbers assigned over the first block of 10 DID numbers	916.00 (I)	4.40	NDA	ZT6
Each single Direct Inward Dialing Number assigned	385.00 (I)	10.50/1/	--	ZTN
Each additional single Direct Inward Dialing Number assigned	385.00 (I)	10.50/2/	--	ZTN

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.
/2/ Applies to all other units ordered in addition to the initial unit per premises, per installation date.

PBX - DID/AIOD SERVICE (cont'd)

A. Central Office Portion of Direct Inward Dialing (DID) Service to Customer-Premises Located Switching Systems (cont'd)

2. Rates (cont'd)

	Monthly Rate	Installation Charge	Non-ISDN PRI USOCs	ISDN-PRI USOCs
Category 2 (Greater than 100 DID Numbers)				
Each additional block of 100 DID numbers assigned over the first 100 DID numbers	$843.00 (I)	$148.35	ND9	ZT9
Each additional block of 10 DID numbers assigned over the first 100 DID numbers	209.00 (I)	14.85	NDH	ZT6X1
Each single Direct Inward Dialing Number assigned individually	385.00 (I)	10.50/1/	--	ZTN
Each additional single Direct Inward Dialing Number assigned individually	385.00 (I)	10.50/2/	--	ZTN
DID Trunk Termination, per trunk/3/				
With Dial Pulse (DP) Signaling	1,237.00 (I)	--	NDT	--
With Multifrequency (MF) Signaling	1,237.00 (I)	--	NTP	--
With Dual-Tone Multifrequency (DTMF) Signaling	1,237.00 (I)	--	NMD	--
Removal of a number from Direct Inward Dialing Number Block, Per DID number				
1st DID Number (per order)	--	200.00	REAHZ	REAHZ
Each Additional DID Number (per order)	--	20.00	REAHZ	REAHZ
Re-instatement of a number to Direct Inward Dialing Number Block				
1st DID Number (per order)	--	200.00	REAL9	REAL9
Each Additional DID Number (per order)	--	20.00	REAL9	REAL9

/1/ Applies to the first unit ordered per request, per customer premises, per installation date.
/2/ Applies to all other units ordered in addition to the initial unit per premises, per installation date.
/3/ Not applicable with Primary Rate ISDN: SmartTrunk℠ Service or Digital Loop Service customers subscribing to the SuperTrunk option/4/.
/4/ Effective June 30, 2016, SuperTrunk service is grandfathered. See Part 20, Section 6.

PBX - DID/AIOD SERVICE (cont'd)

B. Central Office Portion of Automatic Identified Outward Dialing (AIOD) Service from Customer-Premises Located Switching Systems

1. Additional General Regulations

   a. AIOD service from customer-premises located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers and appropriate equipment being provided in the customer-premises equipment.

   b. The service includes the central office equipment necessary for identification of outgoing long distance message telecommunications service (LDMTS) messages and the billing of these messages by station number.

   c. The service is normally provided on calls placed over PBX trunks or network access lines from the local serving central office. Where AIOD is not available in the customer's local serving central office, it may be provided from a distant serving central office subject to the availability of facilities. In such a case, the PBX trunks or network access lines, over which outward calling takes place, must be served from the AIOD serving office; and charges for foreign central office, foreign zone or foreign exchange trunks are applicable. In addition, Type 313B interoffice channels and/or interexchange channels as provided in Part 15, Section 2, are applicable for the required Data Link.

   d. The service must be provided on all lines in a trunk or network access line group. Where the service is requested and provided on more than one trunk or network access line group, each such group will be considered a separate service in determining charges.

   e. The charges for the service as provided in B.2, following, are in addition to all applicable charges for PBX service with which this service is associated or the applicable network access line and connecting arrangement charges as provided in Part 2, Section 9.

   f. Operational characteristics of interface signals between Company-provided connecting arrangements and the customer-provided communications system with switching equipment must conform to the regulations the Company considers necessary to maintain proper standards of service.

   g. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Company, render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. (C) (C)

   h. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.

PBX - DID/AIOD SERVICE (cont'd)

B. Central Office Portion of Automatic Identified Outward Dialing (AIOD) Service from Customer-Premises Located Switching Systems (cont'd)

2. Rates

	Monthly Rate	Installation Charge	USOC
AIOD service from Customer-Premises Located Switching Systems:/1/			
AIOD service for the first 10 trunks or network access lines in a group	$516.00	$197.10	NDK
AIOD service for the 11th through the 50th trunk or network access line in a group, per trunk or network access line	51.70	25.45	NDL
AIOD service for the 51st trunk or network access line in a group and each subsequent trunk or network access line in a group, per trunk or network access line	10.40	25.45	NDM

/1/ In addition, apply charges for one Type 322 channel as specified in Part 15, Section 2.

RADIO COMMON CARRIER (RCC) – DID SERVICE
Central Office Portion of DID Service for RCCs

A. General Regulations

1. DID service is furnished subject to the availability of telephone numbers and facilities.

2. The service includes the central office switching equipment necessary for DID from the exchange telecommunications network.

3. The service must be provided in connection with all facilities in a particular group arranged for inward service.

4. Listings will be provided in accordance with the regulations in Part 12, Section 1 for regular business extra listings. DID numbers furnished herein are not entitled to free listings. (C) (C)

5. DID telephone numbers are normally provided on a consecutive number basis. DID numbers may be provided on a nonconsecutive number basis when such service provision is acceptable to the RCC and the Company and is within the normal limitations of the serving office. The Company retains its rights to the administration and use of telephone numbers as described in 'Regulations Applying to All Customers' Contracts' in Part 2, Section 2.

6. The RCC's equipment must be arranged to provide for intercepting of unused telephone numbers.

7. The rates and charges for the service contemplate the use of standard Company serving arrangements.

RADIO COMMON CARRIER (RCC) – DID SERVICE (cont'd)
Central Office Portion of DID Service for RCCs

B. Rates and Charges[/1/]

	Monthly Rate	Service Charge	USOC
DID Service:			
Each 100 DID telephone numbers assigned to RCC[/2,9/]	$13.75	[/3/]	RDN
Each 100 Optional Extended Metropolitan Service (EMS) DID telephone numbers assigned to RCC[/4/]	27.55	[/3/]	RL3
Answer Supervision, per trunk	16.15	$148.40[/5/]	ASSTT
Code Conversion, per 100 DID numbers[/9/]			
Initial	1.50	392.15[/6,8/]	UKV
Subsequent	1.50	42.40[/7,8/]	UKV
Trunk termination,			
with DP Signaling	9.00	[/3/]	RTA
with MF Signaling	9.00	[/3/]	RTB
with DTMF Signaling	9.00	[/3/]	RDZ

/1/ The monthly rates and service charges supersede equivalent contract rates and charges previously provided to RCCs only under Connection and Traffic Interchange Agreements for the provision of one-way signaling and/or two-way dial mobile service to their patrons.
/2/ DID numbers may be used by the RCC for one-way signaling and/or two-way dial mobile service.
/3/ The Business Complex Service Ordering Charge as specified in Part 3, Section 1 applies per request.
/4/ Optional EMS numbers are applicable to the Dallas Metropolitan and Fort Worth Metropolitan exchanges only and may be used for one-way signaling and/or two-way dial mobile service.
/5/ Applies per request.
/6/ Applies to initial request for Code Conversion of 100 or more DID numbers.
/7/ Each subsequent request for Code Conversion of 100 or more DID numbers on the same one-way signaling and/or two-way dial mobile system is charged per request. Service connection charges are not applicable.
/8/ Subject to the availability of equipment.
/9/ Due to an order (s) of the Federal Communications Commission in CC Docket 96-98 and under protest, the application of charges for DID telephone numbers and code conversions are suspended and will remain suspended for only so long as and to the extent necessary to comply with such order(s) pending reconsideration, appeal or other remedial action.