THOUSAND TRAILS
MEMBER / USAGE RULES

Introduction. These Member / Usage Rules govern the use of our facilities and campgrounds by Members (as hereinafter defined) and their guests. The primary intent of these rules is to aid Members and their guests in obtaining maximum enjoyment from the use of the facilities while at the same time considering the health, safety and general welfare of the Members and their guests. These rules are subject to change by us in our sole discretion. It is the contractual obligation of Members to comply with these rules. Members are expected to have knowledge of these rules. The Campground Manager and their designated staff shall at all times have the authority to enforce these rules. Failure to observe or follow these rules may result in suspension or termination of membership privileges or exclusion from a campground.

Definitions. For purposes of these rules, except as otherwise expressly provided, the following terms shall have the meanings assigned to them below:

"We", "us", "our", and "company" mean MHC Thousand Trails Limited Partnership ("Thousand Trails"), MHC Leisure Time Limited Partnership, MHC Mid-Atlantic Resorts Limited Partnership, MHC NACO Limited Partnership, MHC Cultus Lake Limited Partnership and MHC Outdoor World Limited Partnership ("Outdoor World").

"Cabin Member" means the purchaser of a Thousand Trails Cabin Pass and their Family Unit.

"Camping Member" means the purchaser of any of our camping memberships, including but not limited to, the Camping Pass, Escape, Elite Basic, Elite Connections, Adventure, Journey and Explore, and their Family Unit. Camping memberships primarily entitle the purchaser to use campsites in their own recreational vehicle or tent. Camping Member does not include Cabin Member.

"Member" means both a Camping Member and a Cabin Member.

"Campground" or "campgrounds" mean the recreational campground resort(s) operated by us for the benefit of our Members.

"Camping vehicle" and/or "recreational vehicle" means any vehicle that comfortably sleeps one or more persons overnight on an extended basis, and which is intended by the manufacturer to be used for such purpose. We recognize motor homes, travel trailers, folding trailers, pickup campers and conversion vans as camping vehicles and/or recreational vehicles. Camping vehicles must be operable and in good condition as determined in our discretion.

"Day use" means use of a campground between the hours of 7 a.m. and 11 p.m.; provided however, these times are subject to change at the sole discretion of the campground management.

"Family Unit" means (a) an unmarried adult, husband and wife (as joint tenants with right of survivorship) or two individuals in a lawfully recognized same-sex marriage (as joint tenants with

right of survivorship); and (b) single dependent children of the adult member(s) who are age 23 and under and live at the same residence or attend school away from home. For the avoidance of doubt, Family Unit does not include the Member's parent(s) and adult children (age 24 and older).

"High Use Restrictions" means any and all restrictions set forth in the Seasonal Campground Operation Schedule.

"Guest" means any person other than a Member who visits a campground or accompanies a Member to a campground and is granted temporary access to the campground.

"Major holiday weekend" means Memorial Day, Fourth of July, and Labor Day, and in addition for the Cultus Lake Campground only, Victoria Day, July 1st and the first Monday in August.

"Rental Unit" for Cabin Members means rental cabins at the campgrounds designed to sleep 2-6 persons which are park model trailers and other recreational vehicle trailers. For Members generally, "Rental Unit" means all rental accommodations available at the campgrounds.

"Tent" means a collapsible shelter of nylon or canvas which is supported by a frame or poles and which does not have a motor and/or is not designed to be pulled as a trailer behind a motor vehicle. Tarps are not permitted.

The most important objective of your membership is to **HAVE FUN!**

RULES APPLICABLE TO BOTH CAMPING AND CABIN MEMBERS

Rule 1 REGISTRATION

1a. Members must register upon arrival by presenting a valid, current Membership Card, driver's license and reservation number to the Campground Staff, stating the length of stay and number in the party. The Member must enter the campground in a vehicle having a valid, current state registration and proof of insurance in the Member's name, which the Member must present upon request.

1b. Only the person whose name is printed on the Membership Card and their spouse may use it. Children under 18 must be accompanied at all times by their parent or guardian while visiting a campground. Single children, 18 through 23 years of age, who reside in their parent's home, or attend school away from home, may use the membership without their parents being present, provided they have an Annual Authorization Usage Card and a parent or guardian's Member card. These single children will be restricted to two guests per day. Requests for an Annual Authorization Usage Card for a child should be directed to Member Services. Proof of age and common residency will be required for processing the application.

1c. A Member must pre-register all of their expected guests, whether for day use or overnight visits. All guests arriving in their own vehicle for day use or for an overnight stay in a Member's camping vehicle or Rental Unit will be charged the per vehicle per day fee (see the fee schedule at the end of these rules). When a guest arrives in the Member's vehicle,

there is no charge.

1d. For Rental Units at all campgrounds, check-in time is 4 p.m. and check-out time is 11 a.m.; provided however, these times are subject to change at the sole discretion of the campground management. Quiet hours begin at 11 p. m., so Members and guests who arrive after 11 p.m. must occupy their Rental Unit as quietly as possible, so others are not disturbed. Members may remain on the campground after check-out time, but they must vacate the Rental Unit by check-out time.

1e. For campsites at all campgrounds, check-in time is 12 noon and check-out time is 11 a.m. (enforced at high use campgrounds and as needed at other campgrounds) and these times are subject to change at the sole discretion of the campground management. Quiet hours begin at 11 p.m., so Members who arrive after 11 p.m. will be directed to park their recreational vehicle in an overflow or designated parking area until the next morning when they may move to a campsite after quiet hours are over. Members may remain on the campground after check-out time, but they must vacate the campsite by check-out time (if required).

Rule 2 RESERVATIONS AND STAY LIMITATIONS

2a. Extended use programs are available at some campgrounds, which allow additional nights in a campsite or Rental Unit. Fees are charged and Members must consult the campground for availability, limitations and costs.

2b. We reserve the right to implement High Use Restrictions at individual campgrounds. Refer to the Seasonal Campground Operation Schedule for the listing of campgrounds where High Use Restrictions are currently in effect.

2c. Members may use the campgrounds for recreational purposes only and may not create a residency at any campground.

2d. Because reservations are made on a space available basis, not all campgrounds will be available to Members at all times. Camping at certain campgrounds may be limited due to seasonality. We may assign campsites or Rental Units in the interest of maximizing a campground's inventory and making sure the campsite size is appropriate for the Member's camping vehicle or the Rental Unit is appropriate for the Member.

2e. Members and guests are required to rent Rental Units on the major holiday weekends for a minimum of three nights. A two night or one night reservation may be made seven days before the arrival date and a surcharge will be applied. (See the fee schedule at the end of these rules).

2f. Up to 10 persons may occupy one campsite. The number of persons staying overnight in a Rental Unit cannot exceed the unit's accommodation limits. If space is available, tents (not to exceed two) may be used for additional sleeping space on a site with a Rental Unit.

2g. Day Use may be restricted at certain campgrounds due to capacity limitations.

2h. A Member may not use two memberships (whether or not owned by the same member) to circumvent the restrictions applicable to a membership.

2i. When a Member also has a membership in a Reciprocal Network that includes the use of one or more of our campgrounds, the Member may not use the reciprocal membership to access our campgrounds.

2j. Unless otherwise stated in the Member's contract, our reservation system allows Members to make reservations on the internet at no charge. In addition, a Member is allowed three agent assisted reservations per year. If a Member chooses to use an agent for more than three reservations per year a $4.00 fee will be charged per reservation.

Rule 3 GUESTS

3a. A Member must accompany and remain present for their guests to use a campground unless the guest is participating in a specific guest program. A Member is responsible for the actions and behavior of their guests during their stay. Guests are to be made aware of, and must comply with, these rules.

3b. All additional vehicles, whether belonging to a guest or Member, will be charged a daily fee. (See the fee schedule at the end of these rules).

3c. Members desiring to bring a party larger than 10 persons for day use or requiring more than two guest campsites or Rental Units must contact the campground management in advance for arrangements. Campground Managers are authorized to make exceptions to this rule in appropriate circumstances.

Rule 4 CAMPSITES

4a. Each Member is allowed to use one campsite for an overnight stay. Only one camping vehicle and two tents or, if there is no camping vehicle, three tents are permitted per campsite. In addition, each Member is allowed up to two noncamping vehicles per campsite. The camping vehicle and noncamping vehicles must be parked on the campsite pad. A Member must keep all of their property and possessions within the confines of the campsite. Additional vehicles may be parked in common parking areas designated by the Campground Manager. Vehicles may not be parked in unoccupied campsites. All extra vehicles and guest vehicles (those not driven by a Member) are subject to a guest vehicle charge. (See the fee schedule at the end of these rules).

4b. Overnight sleeping is forbidden in buildings or in a non-camping vehicle.

4c. Camping vehicles must be occupied and attended overnight by the Member. Any vehicle left overnight without the Member present may be removed without notice or liability and placed into storage at the discretion of the Campground Manager. Unauthorized or unoccupied vehicles will be assessed a nightly fee. (See the fee schedule at the end of these

rules). If special circumstances arise that require a Member to be away from his/her camping vehicle overnight, the Member must contact the Campground Manager in advance for approval. Trailers and park model units owned by us are exempt from this rule. Some campgrounds have "On-Site Storage Programs." Please check with the Campground Manager concerning these programs.

4d. Members are not allowed to save or reserve campsites for friends or late arrivals. Persons wishing to designate a campsite as occupied while they are off the campground should contact the Campground Staff and register the campsite. They will be issued proper authorization and a marker. Some campgrounds offer specific sites for Group Use bookings. Campsites improperly held or marked will be released for use by other Members.

4e. Campfires may be burned only in designated fireplaces and barbecue pits where available. The Campground Manager may prohibit or restrict campfires when hazardous fire conditions exist. Remember, campfires must be extinguished and "dead out" when leaving the campsite or campfire area.

4f. Members may not cut the natural vegetation or in any way destroy the beauty of the campground. Natural or archaeological sites are designated as protected areas and any intentional damage or defacement shall be grounds for cancellation of membership privileges and the pursuit of available legal remedies.

4g. Members may not cut firewood on the campgrounds. Dead fall may be collected from the ground at a campground with the permission of the Campground Staff.

4h. Self-contained vehicle waste storage tanks must have the outlet plugged, except when a sewer connection is available or when unloading into a dump station.

4i. Members must maintain the campsite in a clean, neat and attractive condition, as determined in the discretion of Campground Staff. Tarps are not permitted. All trash, debris, litter, building materials and other similar items must be kept out of sight and properly disposed of by Members. Trash receptacles and ashtrays are conveniently located throughout the campground for this purpose. Food must be properly stored and properly disposed of to avoid attracting animals.

4j. Tents and other collapsible or temporary structures are permitted at the campsite up to seven days. Prior permission to erect any other structure must be obtained in writing from the Campground Manager.

4k. Flags and signs, banners, or the like that display the Confederate flag, politicians, political candidates or contain vulgarity or profanity are not allowed to be displayed at your campsite or throughout the campground. Members in violation of this policy will be asked to remove their flag/sign/banner/etc. and if they refuse to do so, will be asked to vacate the campground.

4l. Members and guests are prohibited from charging their electric vehicle at a campground pedestal.

Rule 5 CAMPGROUND FACILITIES

5a. Members must observe all signs and obey all special local rules and directives established by us for the smooth operation of the campground. The Campground Manager and their designated staff have the authority to interpret and enforce these rules. Members must also comply with all federal, state, and local laws, codes, and ordinances.

5b. Bulletin boards and other signs have been established at each campground to help Members be informed of campground "happenings" and any special operating guidelines or rules established for that particular campground. Observance by Members of these posted announcements or notices is necessary for the smooth operation of the campground. Members may also post announcements and notices on certain bulletin boards when pre-authorized by the Campground Staff. All such items must be dated, and authorization must be obtained from Campground Staff, before posting.

Rule 6 MEMBER CODE OF CONDUCT

6a. We work together with our Members to provide a safe and relaxing environment for Members of all ages. Varied facilities and amenities have been developed at each campground for the enjoyment of Members and guests. In keeping with this environment, **Members are responsible for their own actions and for the actions and behavior of their family members and guests**. Offensive or inappropriate conduct towards anyone, and/or harassment of anyone, including but not limited to other Members, guests, Campground Staff, or vendors, will not be tolerated and is a material violation of these Rules.

6b. The open consumption of alcoholic beverages is discouraged at all functions/recreation events and in the areas of campground facilities. Where permitted, alcoholic beverages must be kept in a concealed container. Under no circumstances will minors, as determined by state and local law, be served or allowed to consume alcoholic beverages on a campground.

6c. For the protection and safety of all individuals, Members and guests may not carry outside their vehicle, display, brandish, or use any rifle, pistol, air gun, bow and arrow, slingshot, handgun or other form of deadly weapon anywhere on the campground except for use in company sponsored and supervised events. Members may not hunt on any campground and all firearms must remain unloaded while on a campground.

6d. We and our Members are committed to maintaining the natural beauty of our campgrounds by keeping them as clean and natural and litter-free as possible. Members are responsible for properly disposing of all garbage, cigarette butts, barbecue ashes, waste debris and any other camping litter. Trash receptacles and ashtrays are conveniently located throughout the campground for this purpose. Members, in the spirit of neighborliness and good camping, should conduct a "litter patrol" in their own and their guest's campsites or use areas prior to departure.

6e. Smoking is not allowed in any of our buildings, facilities or Rental Units.

6f. The maintenance of natural beauty and safety considerations dictate that all personal clotheslines, tie downs, and similar potential hazards to other Members, guests, Campground Staff, and/or vendors be confined to the Member's campsite pad area. These items may not be attached to trees, bushes, standpipes or buildings.

6g. Members are expected to show courtesy to each other and to the flora by using designated roads and pathways. For safety reasons, Members and guests are expected to use a flashlight during low light conditions or during nighttime hours.

6h. Members and guests are prohibited from changing the auto fluids or making major repairs on any vehicle, including without limitation any camping vehicle, tow vehicle, car, golf cart or motorcycle, on any campground.

6i. Washing of Members or guest cars and camping vehicles is prohibited except at some campgrounds with a prepaid fee.

6j. In keeping with the environment at the campgrounds, the period between 11:00 p.m. and 7:00 a.m. has been designated as Quiet Time. During these hours, Members and guests must refrain from making any loud noises or creating disturbances that might interfere with a fellow Member's rest. Music, boisterous activities, bright lights or the operation of generators or other power equipment are included under this guideline. In addition, Members are requested not to start or move vehicles or motorcycles during Quiet Time. Children under the age of 18 must be under the direct supervision of a parent or sponsoring adult Member during Quiet Time, or they must remain in their own campsite.

6k. Any individual who willfully or negligently defaces, injures or destroys any of our property or equipment will be held liable for the full value or replacement cost thereof, whichever is greater.

6l. Any individual who willfully or negligently injures another person or damages the property of another person is responsible for such injuries or damages. The person causing the injury or damage shall give their correct name, address, telephone number and insurance information to the injured party and to Campground Staff.

6m. Members who as a result of their presence or actions, create a disturbance or a situation that disturbs their fellow Members, Campground Staff, or the harmony of the campground, may be instructed to leave a campground or facility at any time by the Campground Staff and/or local enforcement authorities. Members may have their membership privileges suspended or terminated for conduct unbecoming a Member, for any offense against the best interests of the membership, for violation of these Member Rules, or for any other good and sufficient cause as determined by us in our sole and absolute discretion.

6n. We will not tolerate abusive or disruptive behavior whether directed at campground management, staff or other persons.

6o. Members must not be unreasonably noisy.

6p. Members must comply with all applicable laws, codes and regulations relating to the connection to utilities including, but not limited to, sewer, water and electricity at the campground. Dumping sewage or greywater onto the ground, or discharging sewage or greywater in any manner that violates any federal, state, or local laws, at any campground is a material violation of these Rules.

6q. Members are not permitted to alter, tamper with, or repair any Campground gas, water, sewer, electric, television or telephone facilities, service connections, or equipment. Contact Campground Staff if you have a problem. Any damage to Campground common facilities and amenities or property is a material violation of these Member Rules, and Members will be responsible for paying the cost to repair any such damage or vandalism.

Rule 7 MAIL AND PACKAGES

At most of our campgrounds we do not have facilities to accommodate the receipt and distribution of Member mail. Members planning extended travel away from home should make other arrangements. Contact the campground directly to inquire if it offers a special mail handling service for a fee. We are not responsible for lost, stolen or damaged mail sent to a campground.

Rule 8 VEHICLES

8a. Members must drive all vehicles (including but not limited to golf carts and scooters, where permitted) 5 M.P.H. unless otherwise posted. This rule also applies to the operation of non-motorized vehicles, including, but not limited to, bicycles and skateboards. For the safety of riders and others, please do not ride non-motorized vehicles after dark. Helmets (especially for children) are mandatory where regulated by state or local ordinances and are strongly recommended at all locations. Parents, please address this rule with your children.

8b. Members and guests are permitted to use their vehicles (passenger cars, pick-up trucks, vans, Recreational vehicles, street licensed motorcycles, mopeds and where permitted golf carts) on the campgrounds based on the following rules and operating restrictions.

i. Vehicles must have a valid state registration and proof of insurance.
ii. Vehicle must be driven by a licensed driver.
iii. All speed limits, directional signs and state required safety guidelines must be observed.
iv. Vehicle cruising in the campgrounds is prohibited.

8c. Non-street licensed vehicles such as ATVs, dirt bikes, scooters, dune buggies, go carts and snowmobiles may only be used in designated areas and may only be ridden directly to the designated area if the following conditions are met.

i. Vehicle must be driven by a licensed driver.
ii. Safety helmets must be worn and lights must be on at all times.
iii. Muffler/exhaust system must be in good working condition.

If the conditions listed above are not met, the vehicle must be transported to such areas on its trailer or carrying device. Drivers must obey all rules and ride only on approved paths or within the designated area. Drivers of these vehicles assume all risk of injury to themselves and others.

8d. All vehicles, including but not limited to camping and recreational vehicles, must be operable and in good condition as determined in our discretion. Examples of vehicles in good condition include, but are not limited to:

i. Doors, shrouds, panels, windows and coverings are intact and not unsightly;
ii. Exterior is free of duct tape, repair tape, excessive caulk, etc.;
iii. Tarps are not used for weatherproofing and awnings;
iv. Air conditioning units are not installed through the walls or windows; and
v. All hoses, wires, etc. are routed to ports as originally designed.

This list is not exhaustive but is simply offered as an example.

8e. All vehicles must meet and continue to meet all applicable laws, codes and regulations as such may be amended from time to time. Recreational vehicles should have RVIA certification. RVIA certification states that the recreational vehicle complies with, among other things, certain fire codes, which are important for the safety of our members and guests. Occasionally, exceptions can be granted by Campground Managers and/or Regional Managers on a case-by-case basis for non-RVIA recreational vehicles which seem to conform to safety requirements and are of a design and style compatible with the campground, and kept in a neat, clean, and well-maintained condition.

Rule 9 PETS

9a. Members and guests may bring usual household animals such as dogs and cats to a campground for overnight camping or day use. Exotic pets are ***not*** permitted.

9b. Pets must be kept on a maximum 10-foot leash at all times and under the control of their owner; or they may be left inside the Member's camping vehicle. Pets may not be left outside on a campsite unattended. Members and guests should carry proof that their pets have had current vaccinations.

9c. Pets are prohibited in campground buildings and swimming areas.

9d. For the protection of, and in consideration to other Members, noisy, vicious or unruly pets are not allowed at a campground. Members who are unable to control their pets must remove them from the campground, or the animal may be taken to/by local animal control authorities. Any pet that displays aggressive behavior or dangerous propensities must be removed from the campground and may not return to any campground. The owner of any pet is responsible for any injuries or damages caused by their pets. In addition, the owner of any pet that causes injury or damages to another is expected to resolve the issue directly with the injured party. We are not responsible for any injuries or damages caused by pets.

9e. Pets will be allowed in certain Rental Units upon payment of a non-refundable pet fee (see the fee schedule at the end of these rules). Please note that any Member wishing to bring a pet and use a Rental Unit must advise Reservations of this fact when making their reservation arrangements. Failure to do so may result in cancellation of the Member's reservation at the campground if a rental unit designated for pet use is not available.

9f. Members are responsible for their pets and must "clean up" after them. All pet droppings must be properly disposed of in a trash receptacle. If we incur expenses in excess of any "pet fee" paid by the Member, the Member will be required to reimburse us for those expenses.

9g. Service animals may accompany a disabled person without any proof of disability or certification for the service animal and without payment of any pet fee or other surcharge.

9h. Horses or livestock are allowed only in designated areas at a campground. Most campgrounds do not have facilities capable of boarding horses or livestock. Call the campground for specific information.

Rule 10 SOLICITATION POLICY

10a. Members are provided periodic opportunities to sell certain goods or services on the campgrounds. The Campground Manager will determine specific times and places, and fees may apply in some cases. There will be no solicitation or selling of goods and or services from a Member's campsite, Rental Unit or elsewhere on the campground. Door-to-door solicitations are prohibited, as are solicitations from a Member's campsite or elsewhere in the campground, whether or not a fee is charged for the goods or services offered. Please notify Campground Staff if you are solicited at a campground.

10b. As a result of federal and state trade or service mark registrations, we retain all rights to the use of our logos, name styles and other trade or service marks. Merchandising ideas, which include the use of our name or logo, should be forwarded to our office in Chicago, Illinois.

Rule 11 EMERGENCIES

11a. During periods of weather emergency such as flood, hurricanes, fires, or earthquakes, government order or law, pandemic, national or regional emergency, or other similar events beyond the reasonable control of us, special precautions or measures may have to be ordered by the Campground Staff. In such events, the campground may be closed or other precautionary measures ordered. All Members and guests shall immediately comply with orders to take special precautions or evacuate the campground.

11b. In case of emergency, the Campground Staff is authorized to move any Member's camping vehicle, recreational vehicle or other property without notice or liability to evacuate the campground, or take any other reasonable action to protect the health and safety of persons or property.

Rule 12 ASSUMPTION OF RISK

12a. Members understand that use of our facilities and campgrounds involves a certain degree of risk of loss, injury or damage to person or property, and Members and their family and guests assume all risks of loss, injury or damage to person or property resulting from such use. We are not responsible for any injury or damage to the person or property of Members or their family or guests resulting from such use of our facilities and campgrounds.

12b. Members and their family and guests agree to indemnify and hold us harmless from all claims, liability, loss and expense (including reasonable attorneys' fees) incurred by reason of injury to person or property, or both, of Members, or their family or guests arising from the use of our facilities and/or campgrounds.

Rule 13 RULE ENFORCEMENT

13a. The Campground Manager and their designated staff shall at all times have the authority to interpret and enforce these rules.

13b. Failure to observe or follow these rules may result in suspension or termination of membership privileges at our discretion or exclusion from a campground in our discretion.

RULES APPLICABLE TO CAMPING MEMBERS

Rule 14 RESERVATIONS AND STAY LIMITATIONS

14a. A Camping Member's maximum consecutive stay in a recreational vehicle at one campground is 14 nights and the maximum consecutive stay in a tent at one campground is seven nights, subject to applicable High Use Restrictions. For a stay of 1-6 nights at one campground, the waiting period for re-entry to that same campground is the same number of nights as the stay in the campground. (For example: If you stay in one campground April 5-10, you can re-enter that same campground on April 16.) For a stay of seven or more nights, the waiting period for re-entry to that same campground is seven nights. If you stay at any campground for more than four consecutive nights, you must wait for seven nights before you stay again at ***any*** campground. Some membership contracts have stay limitations and frequency of use provisions that differ from our standard limitations. Refer to your membership contract for the stay limitations and frequency of use provisions applicable to your membership. In the event the terms set forth in your membership contract differ from the Member Rules, the terms set forth in your membership contract prevail.

14b. You may make reservations in advance of your intended arrival date by the number of days stated in your membership contract or, by 90 days if your contract does not specify a number of days. You may have only one advance reservation on file for any major holiday weekend except as otherwise expressly provided in your contract.

14c. **Rental Unit cancellation and no-show policy**
If a reservation for a Rental Unit is cancelled by 6 p.m. seven or more days in advance of the scheduled date of arrival, a cancellation fee will not be assessed.

If a reservation for a Rental Unit is cancelled less than seven days in advance of the scheduled date of arrival, the credit card on file will be charged the rental fee for two-nights or three-nights for any major holiday weekend.

If a Camping Member or guest fails to arrive (a "no show") for a Rental Unit reservation, the credit card on file will be charged at the prevailing market rate for the rental fee for the entire reservation period.

14d. **Campsite cancellation and no-show policy**
If a reservation for a campsite is cancelled prior to the scheduled date of arrival, a cancellation fee will not be assessed, with the exception of Members who have a contract with Outdoor World and book one year in advance and cancel. They will be assessed the following fees:

Number of Days Cancellation Is Made in Advance of Scheduled Date of Arrival	Cancellation Fee
89 – 60 days	$10 fee
59 – 30 days	$30 fee
30 – 0 days (including no shows)	$50 fee

If a Camping Member or guest fails to arrive (a "no show") for a campsite reservation, they will be charged a cancellation fee (See the fee schedule at the end of these rules).

14e. Campsites will be held until 8 a.m. the day after the scheduled date of arrival, unless the campground is notified of a late arrival.

14f. Camping Members and guests are generally required to rent Rental Units for a minimum of two nights. A one-night reservation may be made seven days before the arrival date and a surcharge will be applied. (See the fee schedule at the end of these rules).

Rule 15 CAMPSITES

15a. Camping Members may not use a campsite for day use during high use periods and, instead, must park their vehicle(s) in designated parking areas. All use of a campsite will be considered an overnight use of the campground for camper night counts, length of stay restrictions and fees. Ongoing, consecutive day use at a single campground by a Camping Member with a camping vehicle is considered overnight use, rather than day use, and is subject to the use restrictions of the membership.

15b. If a Camping Member occupies an upgraded campsite where optional services are available, the Camping Member will be charged for the upgraded campsite whether or not the Camping Member uses the optional service. (See the fee schedule at the end of these rules).

15c. Camping Members must park their camping vehicle in a campsite designed for recreational vehicles or in an overflow area designated by the Campground Staff.

15d. Some memberships allow Camping Members without a campsite reservation to stay, if available, in the overflow-parking place at any Outdoor World campground, except Orlando. This overflow-parking area may be without utility hook-ups. Overflow sites or parking spaces are not available at the Outdoor World Orlando locations.

Rule 16 GUESTS

16a. Subject to availability and with certain seasonal restrictions, a Camping Member may reserve a campsite for a particular guest up to two times per calendar year. Each stay may be up to 14 consecutive days. An individual guest will be allowed to camp overnight at any single campground only one time each calendar year. Guests will be charged a nightly guest fee for use of a campsite. (See the fee schedule at the end of these rules). A maximum of 10 persons may occupy one guest campsite.

16b. Camping Members may make guest reservations for Rental Units on major holiday weekends 60 days in advance of the scheduled date of arrival, with the exception of Outdoor World, where reservations may be made only 14 days in advance. Camping Members may make guest reservations for campsites on major holiday weekends 14 days in advance of the scheduled date of arrival.

16c. Guests of Camping Members will be allowed, with the exceptions noted above, to use Rental Units on a space available basis without the use restrictions applicable to campsite use. The maximum stay is 14 consecutive days. Guests will be charged the market rental rate.

RULES APPLICABLE TO CABIN MEMBERS

Rule 17 RESERVATIONS AND STAY LIMITATIONS

17a. A Cabin Pass does not include use of Getaway Club units, the condos at Diamond Cavern, the log cabin lodge and Clear Creek lodge at Leavenworth, the Granite Inn/lodge at Little Diamond, and the hostel and chalet at Snowflower.

17b. A Cabin Member may stay in a Rental Unit for a minimum of two consecutive nights and maximum of seven consecutive nights without paying any nightly fees. After any stay in a Rental Unit, a Cabin Member must wait 14 nights before they stay again in any Rental Unit.

17c. Reservations are required and are subject to space availability. A Cabin Member may make reservations to stay in a Rental Unit 60 days in advance of their intended date of arrival; provided, the maximum number of reservations (active and future) at any given time is two reservations. The day after your arrival date, you are eligible to make another reservation. (For example, you may reserve a Rental Unit for January 1-7 and February 1-7, and on

January 2, the day after your arrival date for the January reservation, you may reserve a Rental Unit for March 1-7).

17d. A Cabin Member may camp overnight in their own recreational vehicle or tent on a recreational vehicle campsite or tent campsite and receive a discount of 20% off the normal market rate. A Cabin Member camping overnight in their own recreational vehicle or tent is subject to all rules applicable to Camping Members.

17e. **Rental Unit cancellation and no-show policy.** If a reservation for a Rental Unit is cancelled prior to the scheduled date of arrival, a cancellation fee will not be assessed.

If a Cabin Member or guest fails to arrive (a "no show") for a Rental Unit reservation, the credit card on file will be charged the rental fee at the prevailing market rate for the entire reservation period.

17f. **Campsite cancellation and no-show policy.** If a reservation for a campsite is cancelled prior to the scheduled date of arrival, a cancellation fee will not be assessed.

If a Cabin Member or guest fails to arrive (a "no show") for a campsite reservation, they will be charged a campsite fee at the prevailing market rate for the entire reservation period.

17g. Cabin Members are permitted day Use of the campgrounds, subject to restrictions applicable to individual campgrounds.

FEE SCHEDULE

Activity	Fee
Guest use of campsite for overnight camping	Prevailing Market Rate*
Guest use of campsite by guest of Alliance Member	Prevailing Market Rate*, less $8
Guest of Member staying in campsite with Member	Prevailing Market Rate*
Campsite “no show” fee	Prevailing Market Rate*
Member use of campsite for extra night(s)	Prevailing Market Rate*
Unauthorized unoccupied vehicle fee	Prevailing Market Rate*
One-night/two-night during holidays rental surcharge fee	Prevailing Market Rate*
Rental unit pet fee	Prevailing Market Rate*
Guest vehicle and extra vehicle fee	Prevailing Market Rate*
Upgraded campsite w/e.g., 50 amp service	Prevailing Market Rate*
Honeywagon fee	Prevailing Market Rate*

***Contact the campground before your departure for current rates.**

Camping Rules, Standards & Guidelines

Your satisfaction is very important to us. We appreciate that you have chosen to spend your time with us and want to make sure you and all our guests enjoy their stay. With this in mind, we have outlined some basic RV standards and campsite standards to ensure that we maintain a standard of quality in our resorts and campgrounds.

Please note that these guidelines and examples are not intended to address all possible situations that may arise at a property. Individual campgrounds/resorts may have specific rules, regulations or guidelines relating to their individual properties. Further, Thousand Trails members must comply with the Thousand Trails Member & Usage Rules. If you have any questions or concerns, please feel free to stop by the management office at your convenience.

Most importantly, we hope you enjoy your stay with us!

RV Standards

The quality of camping vehicles or recreational vehicles (collectively, "RVs") in a resort or campground can contribute to or detract from the overall experience of all the campers. For this reason, we enforce standards, including but not limited to appearance, on RVs, similar to those in place at many other RV resorts and campgrounds. RVs must be operable and in good condition as determined in our discretion.

Age Limit

We do not typically have an age limit for RVs. Please note that "good condition" as required above does not mean "new."

RV Certification

RVs should have RVIA certification. RVIA certification states the rig complies with certain fire codes, which are important for the safety of our guests. Occasionally, exceptions can be granted by Managers and/or Regional Managers on a case- by-case basis for non-RVIA rigs which seem to conform to safety requirements and are of a design and style compatible with the park. A park model RV, also known as a recreational park trailer, should be certified by the manufacturer and built in accordance with the ANSI code.

RV Appearance Guidelines

Overall, the RV should look and function as it was originally designed. While we can't provide a list including every possible scenario, following are a few examples that should be helpful:

- Doors, shrouds, panels, windows and coverings, etc. should be intact and not unsightly.
- Exterior should be not unsightly, and should be free of obvious, poorly-repaired damages.
- Tarps cannot be used for weatherproofing and awnings should be in good condition.
- Air conditioning units should not be added through the walls or windows.
- All hoses, wires, etc. should route through ports as originally designed.
- Exterior should be free of duct tape, repair tape, excessive caulk, etc.

Isolated minor issues are generally acceptable, provided multiple issues aren't combined to substantially deteriorate the appearance of an RV:

- Minor body damage which has been properly repaired but is still visible.
- Fading of decals and/or paint.
- Minor window cracking, although replacements should be scheduled.
- Damage from traveling that has just happened, especially if you have a repair plan.

Campsite Standards and Code of Conduct

We work together with our customers to provide a safe and relaxing environment for customers of all ages. We all need to be good neighbors to our fellow campers!

Below are some guidelines to help everyone be a good neighbor in the campground.

Safety Guidelines

- Campsites should be clean and neat, free of fire hazards and clutter.
- Customers shall not make any alteration to the electric, water or sewer connections provided by the campground/resort.
- Customers should adhere to specific legal requirements when connecting to sewer, water and electric services at the campground/resort.
- Customers should be able to move your RV very quickly in case of emergency.
- No extra air conditioners, wires, hoses, or cords are allowed except through the OEM port.

Tarps, Tents, Shade Structures, Other Structures

- Tents and “easy-up”-type structures are for temporary use only, limited to seven days.
- Manager can approve more substantial, semi-permanent shade structures, in accordance with the individual property guidelines.
- Only form-fitting bike/car covers are allowed. Carports are prohibited.
- Please do not use a tarp to cover any part of your RV or campsite.
- Exterior furnishings should be appropriate for outdoor/camping use. Indoor furnishings including but not limited to sofas, chairs, refrigerators, freezers and kitchen tables are not allowed on your campsite.
- Fencing is limited to 24” in height and may be utilized only in the area under the rig awning.
- Flags and signs that display the Confederate flag, politicians, political candidates or contain vulgarity or profanity are not allowed to be displayed at your campsite or throughout the campground/resort. Customers in violation of this policy will be asked to remove their flag/sign and if they refuse to do so, will be asked to vacate the property.

Pets

- Customers may bring usual household pets such as dogs and cats to a campground and resort. No other animals, livestock, poultry, reptiles, insects or exotic pets are permitted.
- All pets must be registered with the office and vaccination records must be available upon request, and all pets must wear a collar identifying the owner and phone number.
- Pets must be kept on a leash at all times and under the control of their owner.
- Pets must not be left tied or otherwise unattended at any time.
- For the protection of, and in consideration to other persons, noisy, aggressive, vicious, unruly or poisonous pets are not allowed at a campground and resort. Persons who are unable to control their pets must remove them from the campground and resort, or the animal may be taken to/by local animal control authorities.
- The owner of any pet is responsible for any injuries or damages caused by their pets. In addition, the owner of any pet that causes injury or damages to another is

expected to resolve the issue directly with the injured party. We are not responsible for any injuries or damages caused by pets.

- Guests are responsible for their pets and should “clean up” after them. All pet droppings must be properly disposed of in a trash receptacle. If we incur expenses in excess of any “pet fee” paid by the guest, the guest will be required to reimburse us for those expenses.
- Pets are not permitted in the public buildings or amenity areas, including but not limited to the bathrooms, clubhouse, swimming pool and beach areas.
- Pets will be allowed in certain rental units upon payment of a non-refundable pet fee. Please note that any guest wishing to bring a pet and use a rental unit must advise Reservations of this fact when making their reservation arrangements.
- Service animals may accompany a disabled person without any proof of disability or certification for the service animal and without payment of any pet fee or other surcharge. Service animals are permitted in buildings, swimming areas, rental units and other locations where pets are prohibited.
- Pet policies may vary by campground and resort and are subject to change without notice. To learn about specific pet policies, please contact the campground and resort directly.

Noxious Activities

- No illegal, noxious or offensive activities shall be conducted at any campsite, including those that are or could become an unreasonable annoyance or nuisance to neighboring campsites.
- We will not tolerate abusive or disruptive behavior, whether directed at management, staff or other persons.
- Smoking is not permitted in any of our buildings, including restrooms, pool areas and rental units. Smoking material must be extinguished in an appropriate fire container.
- The open consumption of alcoholic beverages is discouraged in the family areas of the campground/resort. Where permitted, alcoholic beverages must be kept in a concealed container. Under no circumstances will minors, as determined by state and local law, be served or allowed to consume alcoholic beverages at the campground/resort.

Disorderly Persons

- The following are grounds for reservation termination and removal from the property: loud noise, whether mechanical, musical or vocal, use of foul or indecent language, causing damage to property of the campground or another person, drunken disorderly conduct, failing to follow rules, failing to follow directions of the property staff, threatening or abusive behavior, or any other conduct that is not the type of behavior that is expected at a family campground/resort.

Damage

- Customers are responsible for all damage or destruction of property, and any injury to persons, caused by the guest or his or her family, visitor or pets. We reserve the right to charge guests accordingly for any damage they cause to the grounds and/or campground/resort facilities, including but not limited to broken waterlines, damaged/missing sewer connections, cable lines, landscaping, and excessive debris (bottle caps, zip ties, cigarette butts, etc.)

Recreational vs. Residence

- Customers may use the campgrounds for recreational purposes only and may not create residency at any campground. Customers shall use their RV and campsite for recreational purposes only and shall not use their RV and campsite as a permanent residence. Length of stay requirements are based on legal requirements and property established guidelines.