AMTIVO

Impartiality Policy

Version 3



Issue Status Sheet

The issue status is indicated by the version number in the footer of this document. It identifies the issue status of this Procedure. When any part of this Procedure is amended, a record is made in the Amendment Log shown below. The Procedure can be fully revised and re-issued at the discretion of the Governance Team. Please note that this Procedure is not valid if printed or downloaded and is classed as "uncontrolled".

Version No.	Amendment	Date	Approved By (Document Owner)
1	Creation of document	03/05/2024	EM/JR
2	Update on clarity and signature added from CGO	05/05/2026	SR
3	Updated to include more details on the Impartiality Committee	03/06/2026	SR

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Contents

1. Introduction 4
Purpose 4
Scope 4
Applicability 4
Risk 4
2. Policy 4

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1. Introduction

Purpose

1.1. The objective of this policy is to ensure impartiality, objectivity, and independence in AMTIVO Group Limited's assessment and certification activities.

Scope

1.2. To cover all assessment, certification processes, and related activities carried out by AMTIVO Group Limited.

Applicability

1.3. To apply to all AMTIVO Group Limited personnel and any individuals involved in certification and assessment activities.

Risk

1.4. Risk of compromised impartiality, conflicts of interest, or loss of public confidence if processes are not conducted in a non-discriminatory and independent manner.

2. Policy

AMTIVO Group Limited understands the importance of impartiality in the conduct of its conformity assessment activities. Amtivo ensures that full public confidence is maintained in the impartiality, objectivity and independence of its assessment and certification processes by ensuring that the policies and procedures under which we operate, are non-discriminatory and are administered in a non-discriminatory manner.

Processes shall not be used to impede or inhibit access by applicants to AMTIVO Group Limited services and AMTIVO Group Limited undertakes to make its services accessible to all applicants within those sectors for which it has been accredited, subject to normal commercial law.

The criteria against which AMTIVO Group Limited assess applicants are those outlined in relevant standards or other normative documents relevant to the function performed. Impartiality is assured since the granting of certification will be in accordance with documented criteria (processes) and will be undertaken in a non-discriminatory manner.

AMTIVO Group Limited confines its requirements, assessment, and decision on certification to those matters specifically related to the scope of the certification being considered.

An independent Governance Team has been appointed with responsibility to oversee and verify the impartiality of the assessment of certification procedures. All persons conducting certification activities on behalf of AMTIVO Group Limited are required to declare any financial or other interests in companies that are presented for assessment and certification.

AMTIVO Group Limited have appointed an independent Impartiality Committee, the role of the committee is to ensure the safeguarding of the impartiality of certification activities; the responsibilities of this committee are:

- To assist in developing the policies relating to impartiality of certification activities;

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- To counteract any tendency on the part of Amtivo to allow commercial or other considerations to prevent the consistent objective provision of certification activities;
- To advise on matters affecting confidence in certification, including openness and public perception;
- To conduct a review, as least once annually, of the impartiality of the audit, certification and decision-making processes of AMTIVO Group Limited

AMTIVO Group Limited personnel are not authorised to undertake, recommend the use of, or provide consultancy /technical services relating to the design, implementation. or maintenance of management systems or other services that would require evaluation during a certification audit. In addition, they are prohibited from suggesting that certification would be simpler, easier, faster or less expensive if a specified consultancy service was used.

Auditors who have been employed or have undertaken consultancy services relating to the design, implementation, or maintenance of the management system under assessment with the client company in the previous two years will not be selected in the audit/inspection team. All staff must declare any financial or business interests relating to clients.

Signed by



Steve Russell,

Chief Governance Officer

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