FEDERAL AND STATE RESOURCES

The Federal Emergency Management Agency (FEMA) is coordinating with the state of California to bring supplies and personnel to the area to support local first responders and firefighting efforts and provide help to people who have been affected.

For more information: https://www.fema.gov/disaster/4856 or 800-621-FEMA

U.S. POSTAL SERVICE

Residential customers should check with U.S. Postal Service for Mail Service Disruptions by visiting their website https://about.usps.com/newsroom/service-alerts/
first for current, frequently updated information about whether mail is being delivered to your neighborhood or if your local Post Office is open. Or you can call their customer service center at 1-800-ASK-USPS (800-275-8777).

AMERICAN RED CROSS

If you need assistance locating or connecting with a loved one because of the California Wildfires, the Red Cross may be able to help. https://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones/california-wildfires-reunification.html

CALIFORNIA DEPARTMENT OF INSURANCE

Resources for those impacted by wildfires.
1-800-927-4357
https://www.insurance.ca.gov/01-consumers/200-wrr/

ANIMAL CARE

Emergency animal shelter information.
https://animalcare.lacounty.gov/

MENTAL HEALTH RESOURCES

Counseling services are available through various sources including the National Disaster Distress helpline (800) 985-5990 (call or text) and the Los Angeles County Department of Public Health helpline at (800) 854-7771. You can also access the Department of Mental Health at https://dmh.lacounty.gov/. If you know someone in crisis and in needing immediate help, call or text the Suicide and Crisis Lifeline at 988, or visit the 988 website at https://998lifeline.org.

ADDITIONAL RESOURCES PREPARED BY MEDIA/COMMUNITY ORGANIZATIONS

- **LA Times Article (Containing resource information):**
  If you lost your home or business in the wildfires, here's what to do next: https://www.latimes.com/business/story/2025-01-08/insurance-explainer.
- **LAIST (Containing resource information):**
  https://laist.com/news/climate-environment/resources-for-socal-fire-victims-evacuees-and-first-responders
- **Jewish Federation of Los Angeles:**
  https://www.jewishla.org/wildfire-crisis-relief/

Disclaimer: The resources provided above are intended for informational purposes only and should be independently verified. While every effort has been made to ensure accuracy, we do not assume any responsibility for errors, omissions, or the use or misuse of this information.

Los Angeles County Sheriff's Department

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Resources & Information for Fire-Impacted Community Members

LA County Public Safety Information



WWW.LASD.ORG

EMERGENCY & EVACUATION INFORMATION

- For information on evacuation orders and emergency shelter locations, please visit https://lacounty.gov/emergency/.

RECOVERY RESOURCES

- For information on the status of damage to homes and other recovery resources, please visit https://recovery.lacounty.gov/
- In-Person Local Assistance & Disaster Recovery is available 9 am - 8 pm at two locations:
  Westside: UCLA Research Park West (10850 West Pico Blvd., LA CA 90064)
  Eastside: Pasadena City College Community Education Center (3035 E. Foothill Blvd., Pasadena CA 91107)

FOLLOW LOS ANGELES COUNTY PUBLIC SAFETY PARTNERS ON SOCIAL MEDIA

- LA County Sheriff on X: @LASDHQ
- LA County Sheriff Altadena Station Facebook: https://www.facebook.com/AltadenaSheriffsStation/
- LA County Sheriff Malibu/Lost Hills on Facebook: https://www.facebook.com/LostHillsSheriffsStation/
- Office of Emergency Management on X: @ReadyLACounty
- LA County Fire on X: @LACoFDPIO
- LA County on X: @CountyofLA

TEMPORARY HOUSING

- 211LA – https://211la.org/LA-Wildfires
- Airbnb.org, in partnership with 211 LA, is offering free temporary housing for residents displaced or forced to evacuate due to the recent wildfires.

STAY INFORMED

- **LA County:** Visit https://lacounty.gov/emergency/ for lasted information regarding the fires, evacuation, shelter, health alerts, family assistance, etc.
- **Alert LA County:** Alert LA County is an opt-in mass notification program utilized by the County of Los Angeles that allows individuals to receive emergency alerts by text, email and/or phone call. Register for Alert LA County: https://alertlacounty.genasys.com/portal/en/register
- **211LA:** Stay informed about the wildfires and access resources by calling 211 or visiting https://211la.org/LA-Wildfires

ROAD CLOSURES & TRANSPORTATION

- **Los Angeles County Public Works:** https://pw.lacounty.gov/roadclosures/
- **CalTrans:** https://quickmap.dot.ca.gov/
- **LA Metro Service Impacts:** https://www.metro.net/a-line-delays/

RELIEF FOR PROPERTIES IMPACTED BY A DISASTER

- **Federal Emergency Management Agency (FEMA) Assistance:** Individuals and business owners who sustained losses in the designated areas can begin applying for assistance by registering online at DisasterAssistance.gov, or by calling 1-800-621-3362 or by using the FEMA App (download at https://www.fema.gov/about/news-multimedia/mobile-products#download).
- **LA County Property Damage Claims:** For assistance seeking help for property damage claims, contact the LA County Tax Assessor at https://assessor.lacounty.gov/tax-relief/disaster-relief or at (213) 974-3211.

STATE AND LOCAL ELECTED OFFICIALS

Altadena Fire Area:

- **Los Angeles County Supervisor Kathryn Barger**: https://lacounty.gov/government/board-of-supervisors/kathryn-barger/
- **CA Assembly Member John Harabedian:** https://a41.asmdc.org/eaton-fire-resources-affected-residents-0
- **CA State Senator Sasha Renèe Pèrez:** https://sd25.senate.ca.gov/news/important-information-eaton-fire-update-and-safety-measures
- **Miembro de la Asamblea de California, Jessica Caloza:** https://a52.asmdc.org/eaton-fire-information-and-resourcesinformacion-y-recursos-sobre-el-incendio-en-eaton
- **Altadena Town Council:** https://altadenatowncouncil.org/
- **Los Angeles County Assessor, Jeff Prang:** https://assessor.lacounty.gov/
- **City of Pasadena:** https://www.cityofpasadena.net/
- **CA Representative Judy Chu:** https://chu.house.gov/EatonFire

Malibu/Lost Hills/Pacific Palisades Fire Area:

- **Los Angeles County Supervisor Lindsey Horvath:** https://lacounty.gov/government/board-of-supervisors/lindsey-p-horvath/
- **CA Senator Ben Allen:** https://sd24.senate.ca.gov/
- **CA Assemblymember Jacqui Irwin:** https://a42.asmdc.org/
- **Los Angeles City Councilmember Traci Park:** https://cd11.lacity.gov/
- **CA Representative Brad Sherman:** https://sherman.house.gov/
- **City of Malibu:** https://malibucity.org/1168/Palisades-Fire