

Metrorail Western Cape

Presentation to the Competition Board
Richard Walker: Regional Manager

20 June 2018



OPERATIONS

- **Across 6 municipalities:** (Cape Town, Drakenstein, Winelands, Breede River, Swartland & Helderberg)
- **Coverage:** +/- 75% of residential areas
- **Fleet Requirement:** 88 train sets
- **Patronage:** More than 620 000 passengers journeys per day
- **Market share:** 48% commuter traffic
- **International benchmarking:** International Suburban Rail Benchmarking Group (ISBeRG)

ASSET BASE

- **Stations:** 123 (132 including halts)
- **Track:** 489 km
- **Reserve:** 10400 ha
- **Turn outs running lines:** 610
- **Level crossings:** 36 / 70
- **Demarcated rail reserve:** 320 km
- **Bridges:** 96
- **Foot bridges:** 19
- **Culverts:** 380
- **Sea walls:** 9 km



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PASSENGER RAIL AGENCY
OF SOUTH AFRICA

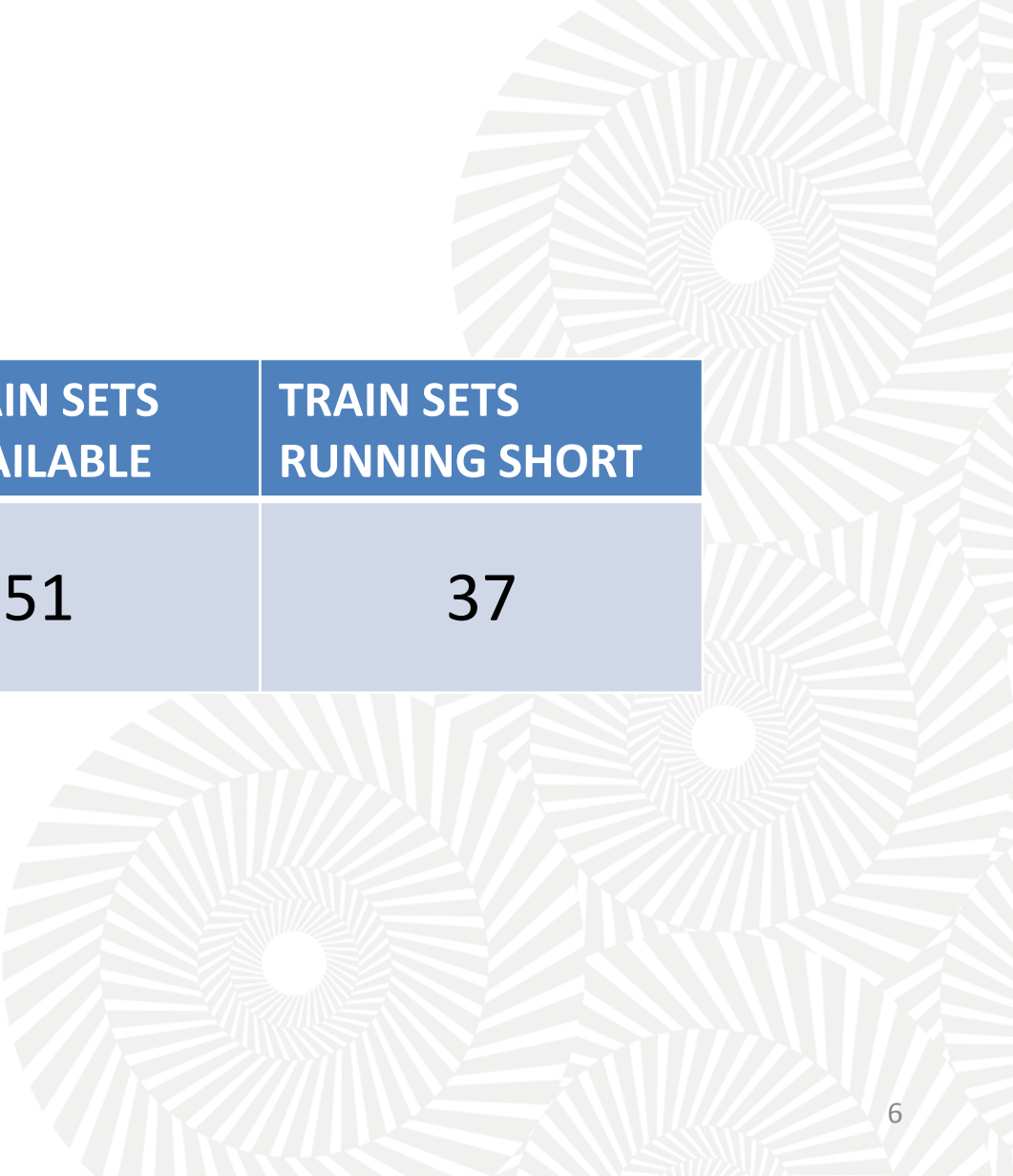


Current Challenges

- **Operating Environment**
- **Train Set Availability and Performance**
 - Rolling stock
 - Infrastructure
 - Train Services
- **Impact of Vandalism**
- **Customer Communication**
- **Crime Incidents**
- **Interventions**



ROLLING STOCK AVAILABILITY



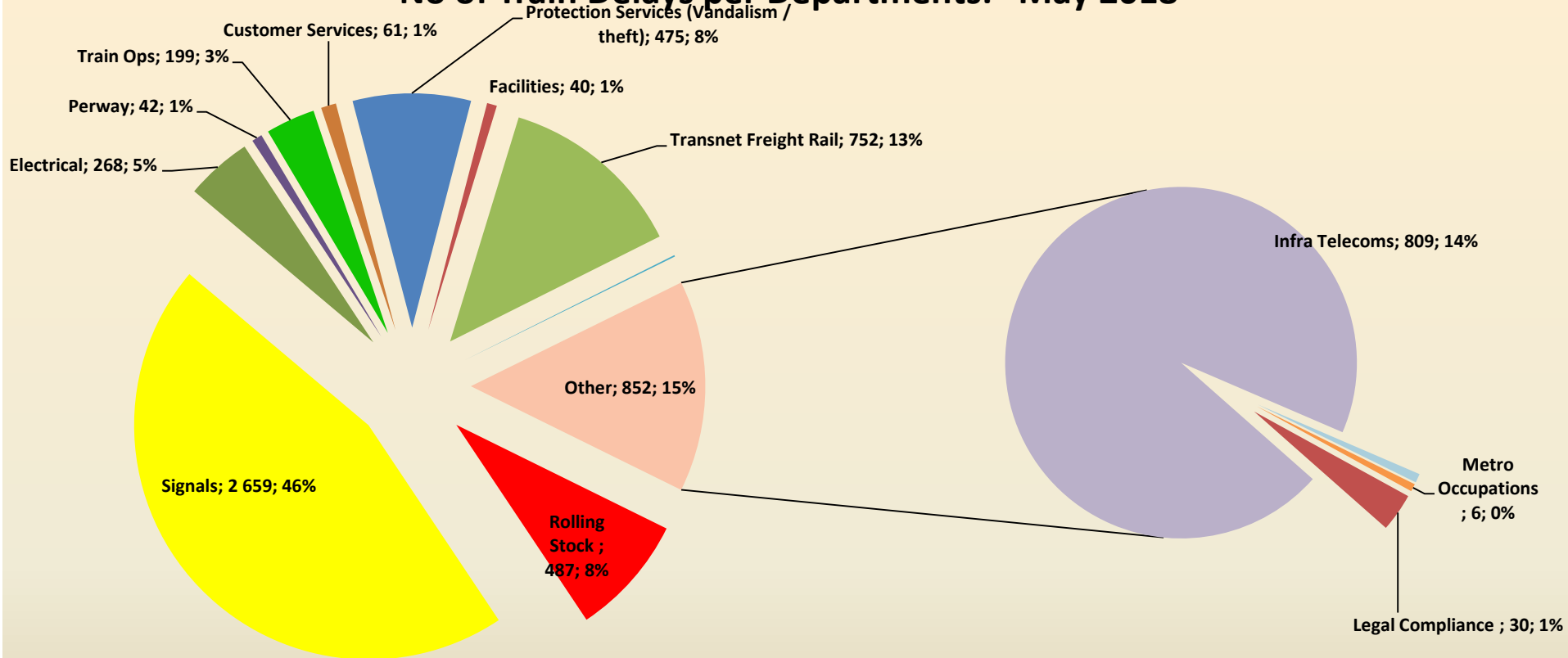
TRAIN SETS REQUIRED	TRAIN SETS AVAILABLE	TRAIN SETS RUNNING SHORT
88	51	37

TRAIN PERFORMANCE: MAY 2018

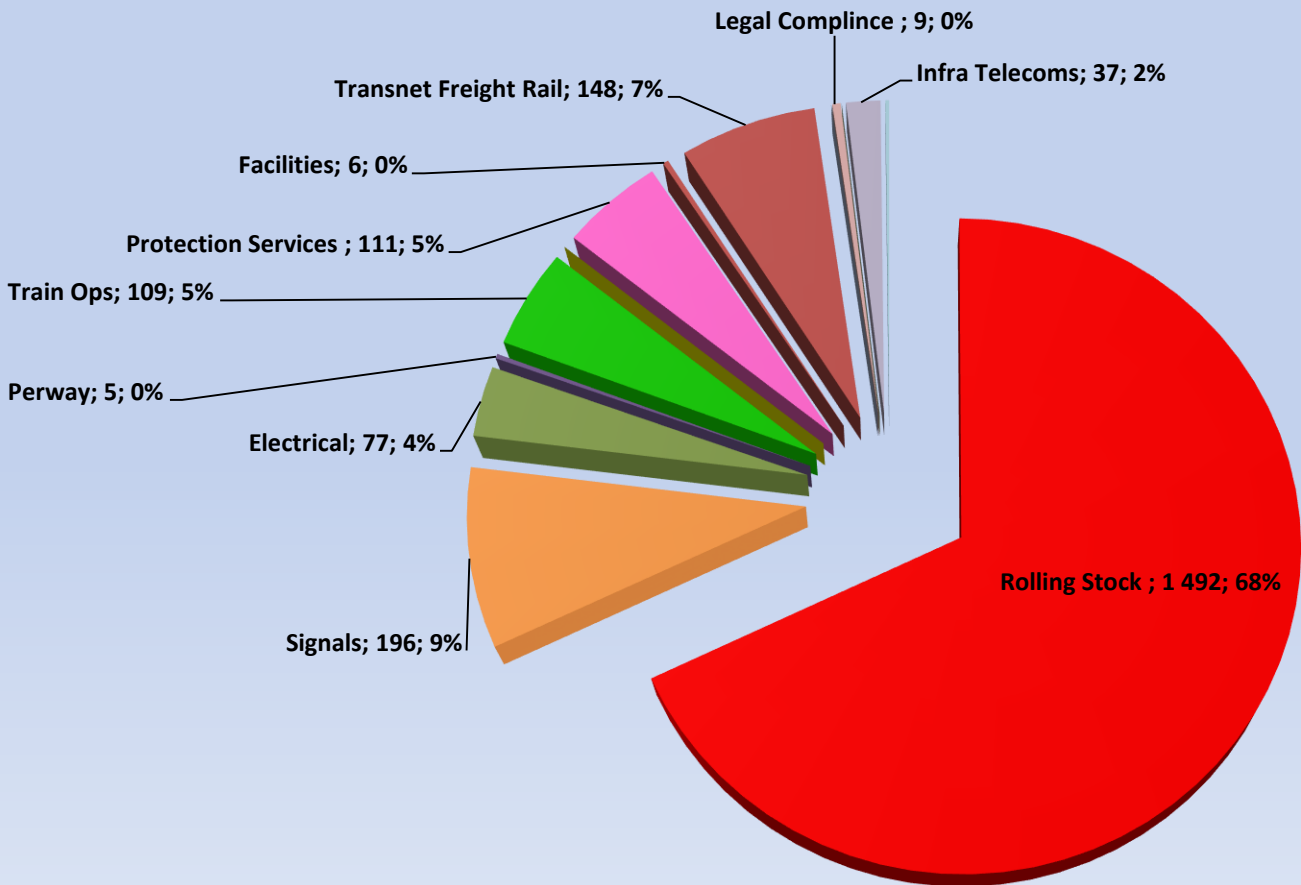
Morning Peak	Afternoon Peak	Off Peak	24 Hours
35%	50%	55%	50%

Delays Per Department

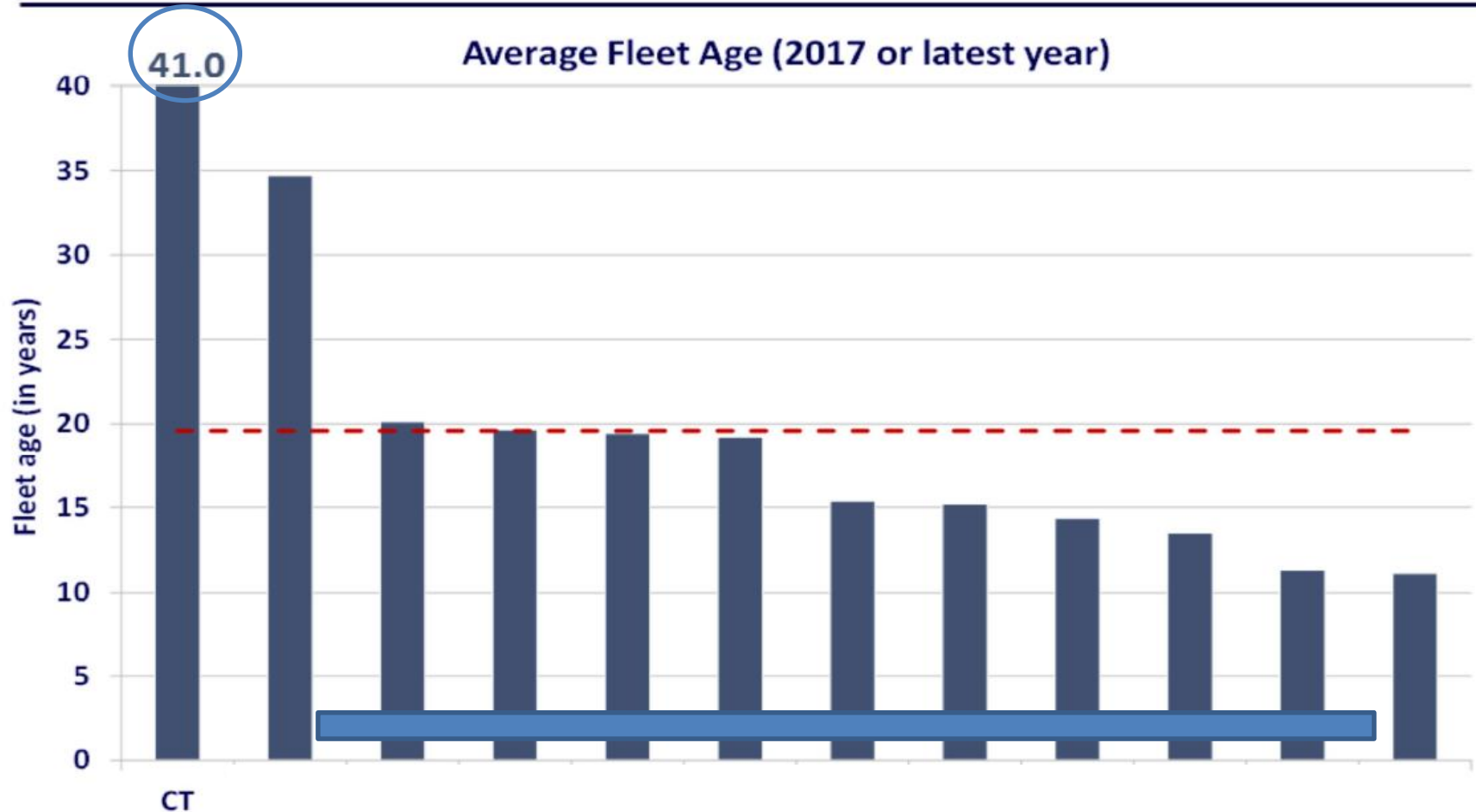
Metrorail Western Cape No of Train Delays per Departments: May 2018



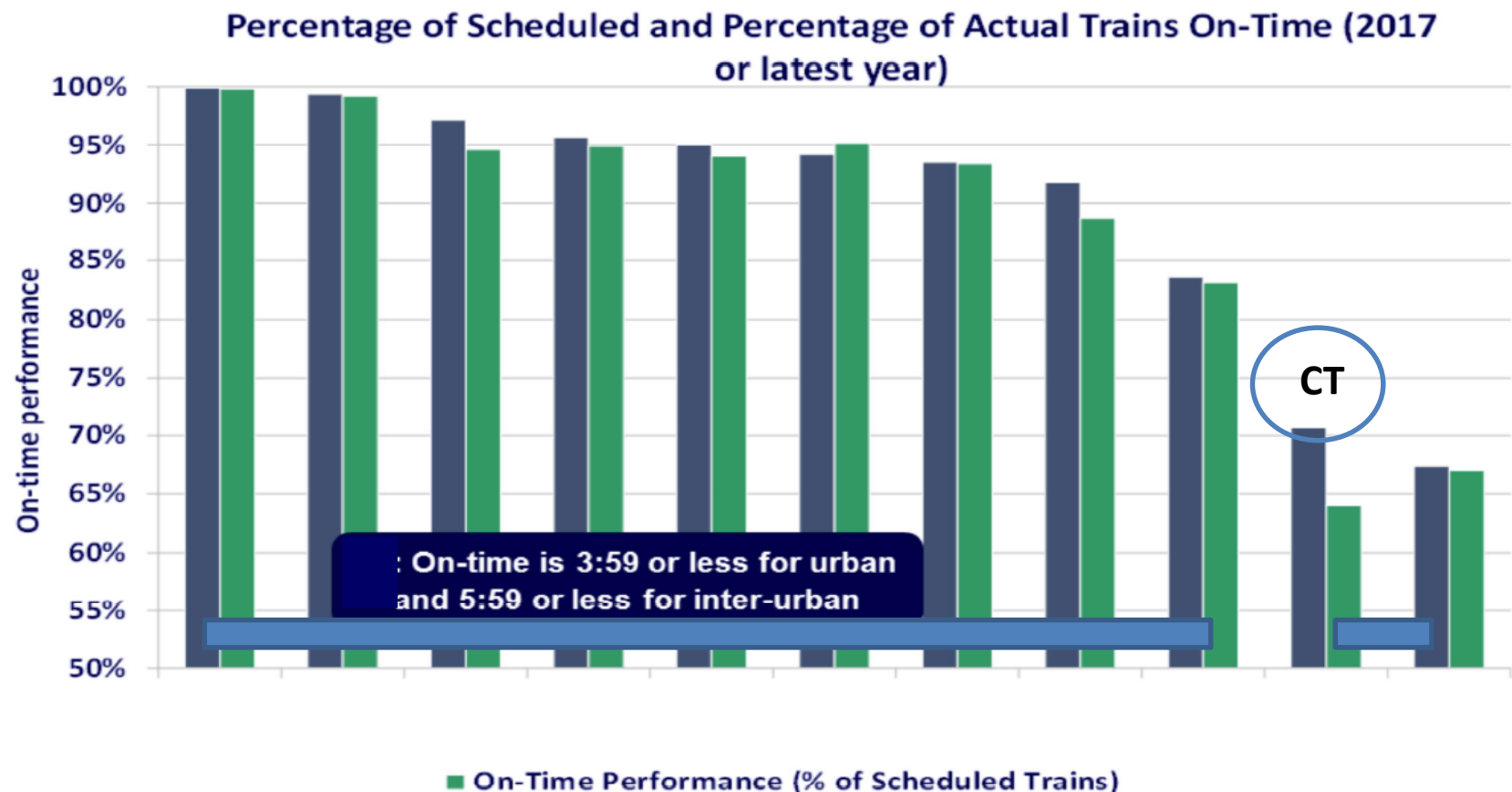
Metrorail Western Cape No of Cancellations per Departments: May 2018



Profile – Fleet Age



Customer – Train On-Time Performance Scheduled vs. Actual





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Rail Operations

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Thank You

