Stripe Integration and Setup

Allow your customers to pay their outstanding invoices directly with Stripe
Automatically update the invoice as paid and confirm any linked booking requests

Overview

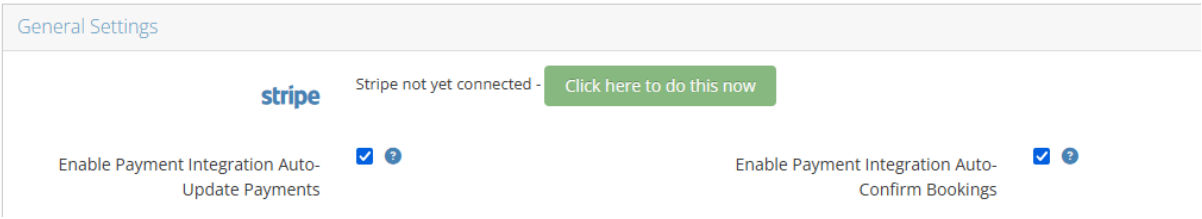
Once enabled, the Stripe payment integration module will allow your customers to pay their outstanding invoices directly into your venue's designated Stripe account.

What to do

BEFORE STARTING THE UPGRADE ENSURE YOU HAVE A STRIPE ACCOUNT FOR YOUR HALL. DETAILS CAN BE FOUND at https://stripe.com/

To setup the Stripe module for your hall, go to the Admin > Venue Settings page and scroll down to the General Settings section.

If the Stripe module has been enabled, then you will see a menu that looks like this



Click the button to connect Hallmaster to Stripe. The next page will prompt you to accept the connection to Stripe, and you will then be redirected to Stripe to enter your credentials (or register a new account if you don't already have one you wish to use with Hallmaster) and authorise the connection. Once you have done this, you will be taken back to Hallmaster.

There are then two options to enable auto-update payments and auto-confirm bookings.

Enabling *Auto-Update Payments* means that when a customer pays an invoice through Stripe, Hallmaster will automatically add their payment and update the invoice as Paid.

If *Auto-Confirm Bookings* is then also enabled, any requested bookings on the now paid invoice will be confirmed.

How does Hallmaster interact with Stripe?

When your first invoice is paid through Stripe, Hallmaster will create a ‘Product’ called ‘Hallmaster Invoice’ in your Stripe account. When a new invoice is paid through Stripe, a new ‘Price’ will be added to this ‘Product’ for the total owed on that invoice. You can rename this ‘Product’ from your Stripe dashboard if needed.

This ‘Product’ and ‘Price’ will then be used to generate a ‘Payment Link’, which is how your customers can pay their invoice via Stripe.

What will your customers see?

When logged in to their account, your customers will be able to follow the Stripe link next to each invoice that is displaying as outstanding in their account.

1. From the Invoicing menu, the option for your customer to pay via Stripe appears.
2. This will take the customer over to Stripe to make their payment through any of the supported payment methods

